



Frequently Asked Questions

Is there a cost for the Spring Tour?

No. All sessions are free, but registration is required.

Will the conference be available online?

No.

Are walk-ins welcome?

Yes.

Are meals provided?

Meals are not provided, but there are numerous restaurants nearby.

Is parking available?

Free parking is available on site.

Where can I stay?

This event takes place at the Holiday Inn & Suites Charleston West, located at 400 2nd Ave SW, Charleston, WV 25303. Reservations can be made on line or by calling (304) 744-4641.

Do you provide transportation to and from Yeager Airport?

No transportation is provided.

When is the deadline to register?

The registration deadline is April 11, 2024, or when the event registration has reached room capacity.

I can't locate my registration confirmation email. Can I have it resent?

Select "Already registered" at the top right corner of your screen next to the "Register now" button. Select the link to have your Confirmation Number resent.

Will I receive a Certificate of Attendance?

Certificates of Attendance will be emailed to attendees the Monday after the event.

Will conference presentations be available?

Conference material, including presentations, will be available within Attendee Hub app. This material will not be available in a printed format.

What is your COVID-19 policy for live events?

Staff and visitors may choose to wear a mask or observe social distancing of their own accord.



Charleston, W.Va., Spring Tour Event