

The Privacy Act prohibits us from releasing specific claims information to anyone other than the actual beneficiary unless we have his or her permission. Please have your Railroad Medicare number ready.

You may press 0 at any menu during this call to be transferred to a customer service representative.

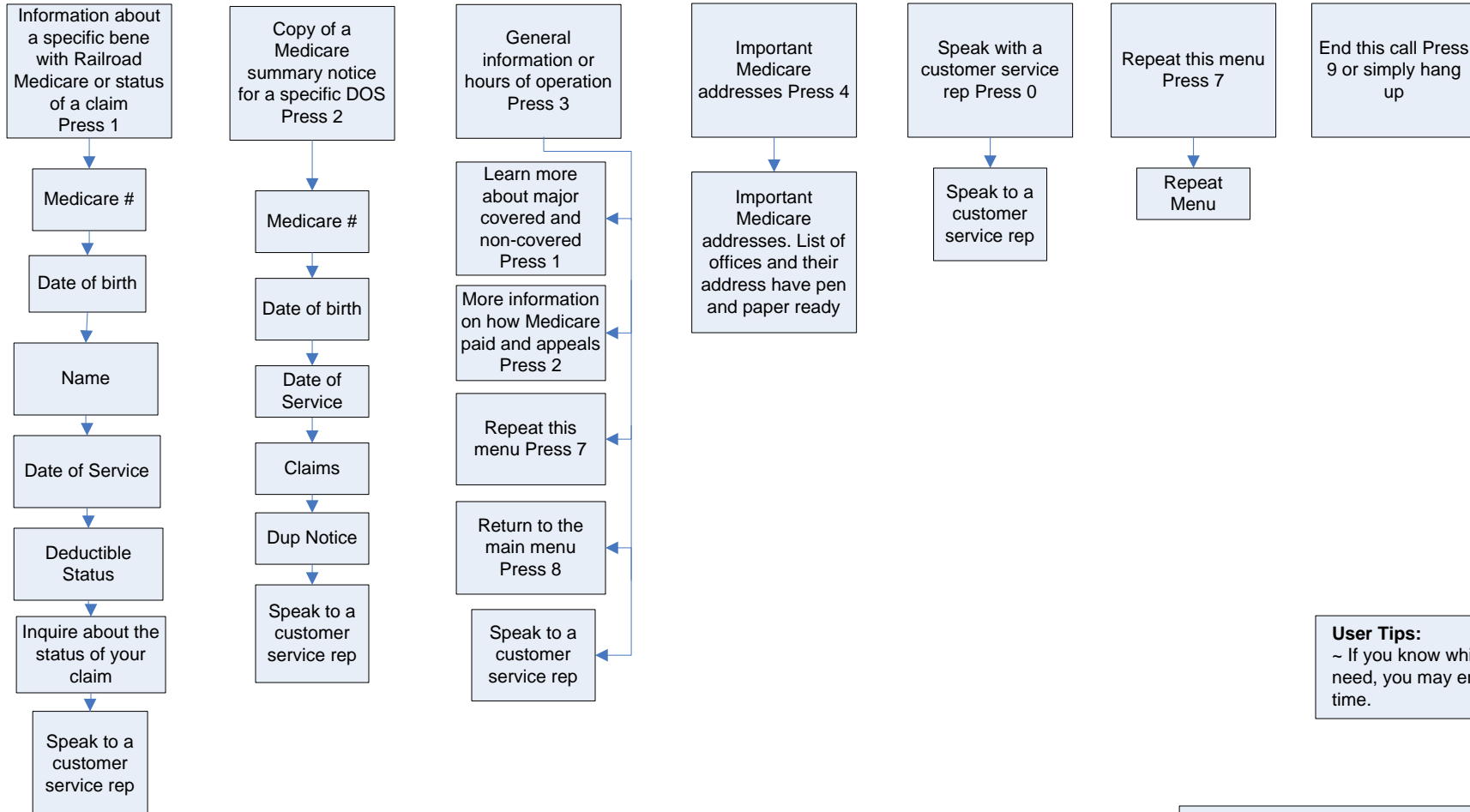
Railroad Medicare Bene IVR 1-800-833-4455

Last Update 03/07/2018



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User Tips:
~ If you know which option you need, you may enter it at any time.

Please Have This Information Available When You Call:

- The Beneficiary Medicare Number
- The Beneficiary last and first name.
- Date of Service (format MMDDYY)
- Beneficiary Date of Birth (format MMY)
- Any necessary dates or Identification numbers for the type of information you are requesting.