

Comparative Billing Reports (CBRs)

You're already using Palmetto GBA's eServices portal to streamline your operations. But did you know there's an additional feature you might not be taking advantage of?

eCBR is a powerful new tool offering on demand comparative billing reports that provide insight into your billing and payment patterns.

eCBR lets you review and compare your data against your peers. It also enables you to perform a self-audit to identify potential errors in your billing and documentation practices, and prevent improper claims submission, helping you avoid possible pre- or post-pay medical review.

And eCBR reviews provide valuable internal training material for your billing and clinical staff.

eServices is the fastest, most efficient way to communicate with Palmetto GBA.

Now with the addition of eCBR, eServices is even more beneficial, allowing you to access your billing and claims submission data so you can self-audit and proactively submit voluntary refunds for overpayments.