

DME MAC Contact Information



PALMETTO GBA®
A CELERIAN GROUP COMPANY

Jurisdiction A – Noridian Healthcare Solutions

CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT

Beneficiary Inquiries: 800-Medicare (633-4227)
Supplier Customer Service: 866-419-9458
Interactive Voice Response Unit: 866-419-9458

Jurisdiction B – CGS

IL, IN, KY, MI, MN, OH, WI

Beneficiary Inquiries: 800-Medicare (633-4227)
Supplier Customer Service: 866-590-6727
Interactive Voice Response Unit: 877-299-7900

Jurisdiction C – CGS

AL, AR, CO, FL, GA, LA, MS, NC, NM, OK, PR, SC, TN, TX, VA, VI, WV

Beneficiary Inquiries: 800-Medicare (633-4227)
Supplier Customer Service: 866-270-4909
Interactive Voice Response Unit: 866-238-9650

Jurisdiction D – Noridian Healthcare Solutions

AK, AS, AZ, CA, GU, HI, IA, ID, KS, MO, MP, MT, ND, NE, NV, OR, SD, UT, WA, WY

Beneficiary Inquiries: 800-Medicare (633-4227)
Supplier Customer Service: 877-320-0390
Interactive Voice Response Unit: 877-320-0390

Other Numbers

Common Electronic Data Interchange (CEDI) 866-311-9184

Pricing Data Analysis and Coding (PDAC) 877-735-1326

External User Services (EUS) Helpdesk— 866-484-8049

CBIC Helpdesk— 877-577-5331

CMS Customer Service – 877-267-2323