



# Electronic Data Interchange (EDI)

## ASC X12N v005010 - Understanding the 277CA Claims Acknowledgement



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The last training module in the series is, “Understanding the 277CA Claims Acknowledgement.” This training module will provide assistance reading the 277CA Claims Acknowledgement and interpret any errors encountered on this report so providers and vendors can correct and resubmit their electronic claims quickly.

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# 277CA Report Accepted

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ISA\*00\*        \*00\*        \*28\*PPPPP        \*28\*XXXXXX  
                 \*100915\*1002\*^\*00501\*091536298\*0\*T\*::~~  
GS\*HN\*PPPPP\*0\*20100915\*100208\*26\*X\*005010X214~  
ST\*277\*000000001\*005010X214~  
BHT\*0085\*08\*091536332\*20100915\*09153600\*TH~  
HL\*1\*\*20\*1~  
NM1\*PR\*2\*CARRIER NAME\*\*\*\*\*PIPPPPP~  
TRN\*1\*PPPPP20100915000003~  
DTP\*050\*D8\*20100915~  
DTP\*009\*D8\*20100915~

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**Loop 2000A in blue is the Information Source Detail. It provides:**

- Information source Name (NM1)
- Transmission Receipt Control Identifier (TRN)
- Information Source Receipt Date (DTP)
- Information Source Process Date (DTP)

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# 277CA Report accepted continued

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```
HL*2*1*21*1~  
NM1*41*2*TEST SUBMITTER*****46*XXXXXX~  
TRN*2*000008~  
STC*A1:19:PR*20100915*WQ*4500~  
QTY*90*1~  
AMT*YU*4500~
```

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**Loop 2000B in the orange text is the Information Receiver Level. It provides:**

Information Receiver Name (NM1)

Information Receiver Application Trace ID (TRN)

Information Receiver Status Info (STC) (The “WQ” in the above loop means accepted)

The above QTY segment with the 90 indicates 1 claim was accepted

Total Accepted Amount (AMT) (The “YU” in the above AMT segment indicates the total amount of 1 claim was \$4500)

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# 277CA Report accepted continued

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**HL\*3\*2\*19\*1~**  
**NM1\*85\*2\*PROVIDER NAME\*\*\*\*\*XX\*1234567890~**  
**TRN\*1\*IA92330H1..0001~**  
**STC\*A1:19:PR\*\*WQ\*4500~**  
**QTY\*QA\*1~**  
**AMT\*YU\*4500~**

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**Loop 2000C shown in red is the Billing Provider of Service Detail. It provides:**

Billing Provider of Service Level segment (HL)

Billing Provider Name segment ID (NM1)

Provider of Service Information Trace Identifier segment ID (TRN)

Billing Provider Status Information (STC) (The “WQ” in the above STC indicates the status of the provider’s batch – which means accepted in this loop)

Total Accepted Quality segment (QTY) (The “QA” indicates the billing provider sent 1 claim)

Total Accepted Amount segment (AMT) (The “YU” indicates the total amount of the claim is \$4500)

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# 277CA Report accepted continued

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```
HL*4*3*PT~
NM1*QC*1*PATIENT**DOE**A**MI*11111111F~
TRN*2*IA92330H10001~
STC*A2:20:PR*20100915*WQ*4500~
REF*1K*21025800000107TST~
REF*BLT*131~
DTP*472*RD8*20090701-20090701~
SE*27*000000001~
GE*1*26~
IEA*1*091536298~
```

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**Loop 2000D shown in purple is the Patient Detail. It provides:**

- Billing Provider Service Level (HL)
- Patient Name Segment (NM1)
- Provider of Service Info Trace Id segment (TRN)
- Billing Provider Status Information segment (STC) (The “WQ” in this segment accepted)
- Payer Claim Control Number segment (REF)
- Claim Level Service Date segment (DTP)

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# 277CA Report Rejected

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```
ISA*00*      *00*      *ZZ*PPPPP      *ZZ*XXXXX
*100907*1219*^*00501*00000001*0*P*:~
GS*HN*PPPPP*0*20100907*121959*12*X*005010X214~
ST*277*00000001*005010X214~
BHT*0085*08*10250*20100907*11360400*TH~
HL*1**20*1~
NM1*PR*2*CARRIER NAME*****46*PPPPP~
TRN*1*PPPPP20100907000001~
DTP*050*D8*20100903~
DTP*009*D8*20100907~
```

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**This is an example of a rejected 277CA report.**

**Loop 2000A in blue is the Information Source Detail. It provides:**

- Information source Name (NM1)
- Transmission Receipt Control Identifier (TRN)
- Information Source Receipt Date (DTP)
- Information Source Process Date (DTP)

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# 277CA Report Rejected continued

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```
HL*2*1*21*1~  
NM1*41*2*SUBMITTER NAME*****46*XXXXX~  
TRN*2*PA92430XX.SVD03-4~  
STC*A1:19:PR*20100907*U*50~  
QTY*AA*1~  
AMT*YY*50~
```

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**Loop 2000B in the orange text is the Information Receiver Level. It provides:**

Information Receiver Name (NM1)

Information Receiver Application Trace ID (TRN)

Information Receiver Status Info (STC) The “U” in the above loops means rejected)

Total Rejected Qty (QTY) (The above QTY segment with the ‘AA’ indicates 1 claim was rejected)

Total Rejected Amount (AMT) (The “YY” in the above AMT segment indicates the total rejected amount which 50.00)

**TIP: Look for the STC segment**

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# 277CA Report Rejected continued

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```
HL*3*2*19*0~
NM1*85*2*PROVIDER NAME*****XX*1234567890 ~
TRN*1*0~
STC*A7:500:85**U*50~
STC*A8:562:85**U*50*****A8:128:85~
STC*A7:562:85**U*50~
STC*A8:496:85**U*50~
QTY*QC*1~
AMT*YY*50~
SE*2323*000000001~
GE*1*12~
IEA*1*000000001~
```

---

**Loop 2000C in the red text is the Billing Provider of Service Level segment.** It provides:

Billing Provider information (NM1)

STC segment shows a “U” which indicates the file rejected. The file rejected in the billing provider loop (NM1) segment

This segment contains the claim category and status codes used to resolve the errors.

A7:500

A8:562

A8:496



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# What Is My Next Step?

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- Look for the STC segment in the file.
    - You will be able to see the Claim Status code and/or Claim Status Category Codes in the STC segments on the report.
  - Locate the Claim Status code and/or Claim Status Category code.
  - Verify the code's definition on the Washington Publishing (WPC) Web Site.
    - Claims Status Codes:  
<http://www.wpc-edi.com/reference/codelists/healthcare/claim-status-codes/>
    - Claim Status Category Codes:  
<http://www.wpc-edi.com/reference/codelists/healthcare/claim-status-category-codes/>
  - Review the edit spreadsheet that details all edits that are on the claims
    - [http://www.cms.gov/MFFS5010D0/20\\_TechnicalDocumentation.asp](http://www.cms.gov/MFFS5010D0/20_TechnicalDocumentation.asp)
  - Locate the QTY segment to determine the total reject claims or total rejected quantity.
    - 90=Acknowledged Quantity
    - AA=Unacknowledged Quantity
    - QA=Quantity Approved
    - QC=Quantity Disapproved
  - Locate the entity identifier code in the NM1 segment located just above the STC segment. This will identify which entity has an error. Examples of the Entity Code Identifier codes are:
    - AY=Clearinghouse
    - 41=Billing Service
    - 85=Billing Provider
    - IL=Subscriber
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