

Home Health: eServices User Guide and Checklist for Pre-Claim Review (PCR)

If you're a home health provider submitting pre-claim review requests to Palmetto GBA using the eServices online portal, you would benefit from using a Pre-Claim Review User Guide and Checklist.

The user guide and checklist were designed specifically for Palmetto GBA home health providers in the states of Illinois, Texas, Florida, Michigan and Massachusetts, as they're part of the pre-claim review demonstration.

You probably already know that in order to submit a final claim to Palmetto GBA you first have to go through pre-claim review so that it processes correctly in our system.

But you or your staff may not know what kind of documentation is needed for this review.

That's why we created the Pre-Claim Review User Guide and Checklist. They provide you with a set of tools, including a detailed submittal request flow chart that lets you know exactly what documentation you need to submit so that you can cut down on the number of non-affirmation decisions which would trigger resubmission and save your agency time and money.

eServices is the most efficient way to interact with Palmetto GBA. And the Pre-Claim Review User Guide and Checklist is just another valuable tool in this arsenal that can make the pre-claim review process easier for your organization.

Check it out today.