

**06/17/2020**

[Provider  
Address  
City, State Zip Code]

Re: Inpatient/Outpatient Services Incorrectly Paid by Medicare-Fee-For-Service for Beneficiaries  
Enrolled in a Medicare Advantage (MA) Plan

Dear [Provider]:

Palmetto GBA previously notified you of claims that were incorrectly paid by the Medicare fee-for-service (FFS) program for Medicare beneficiaries enrolled in a Medicare Advantage (MA) plan between July 2014 and January 2018. Since these claims should have been paid for by the MA Organization (MAO) in which the beneficiary was enrolled, rather than Medicare FFS, the Centers for Medicare & Medicaid Services (CMS) is required to recover the overpayments.

On January 3, 2020, we sent you the enclosed CMS offer to settle the remaining claims associated with this issue. CMS's original due date for providers to execute these settlements was March 3, 2020. Eighty percent (80%) of all providers receiving these settlement offers have taken advantage of them. However, we have not heard from you. We understand this may be due to the COVID-19 emergency.

Recognizing the financial impact of the emergency on many providers, CMS has agreed to afford affected providers one final opportunity to accept the settlement terms and conditions. You will have until **July 15, 2020**, to return your settlement and associated payment.

If you choose to accept this offer, you must sign and date your acceptance (as indicated on the enclosed settlement agreement), and return the agreement with a check for the required amount to:

**Palmetto GBA, LLC  
P.O. Box 100312  
Columbia, SC 29202-3312**

The check must be made payable to Medicare. If your signed acceptance and payment is not received by **July 15, 2020**, CMS will issue to you a demand letter for the full amount of the overpayment.

Should you have any questions, or wish to discuss setting up repayment via immediate offset, please contact your overpayment consultant at the following:

Provider Contact Center: 877-567-7271; or,  
Part A Immediate Recoupment - Fax: 803-870-0148

We look forward to hearing from you shortly.

Sincerely,

**Medicare Part A Recovery Unit  
Palmetto GBA, LLC**

**Enclosures:  
Settlement Agreement with Claims Listing**