

# Information and Updates from NSC

November 2019



**PALMETTO GBA®**  
A CELERIAN GROUP COMPANY

## What's New

### Competitive Bidding Round 2021

The bidding window has closed for Competitive Bidding Round 2021. Bid Evaluation is now in progress. The Preliminary Bid Evaluation (PBE) notice is tentatively scheduled for December 3, 2019. The NSC is prepared to assist in the documentation process when a response to the PBE is required. You can submit CBIC PBE requests right from the NSC website utilizing our [NSC Web Form Submission](#) tool. Once you have selected the tool, you will select PBE from the drop down at the bottom of the page, fill out the required fields, upload the appropriate documents, and click submit. You will then be emailed a confirmation receipt for your records. For more information regarding the Competitive Bidding process or for additional details, please view the [CBIC website](#).

## Provider Enrollment Rebuttal Process

### New Rebuttal Process

CMS has published an article to the supplier community regarding a new "[Provider Enrollment Rebuttal Process](#)." The new process will go into effect on December 31, 2019. This article outlines that suppliers will be able to submit a rebuttal when deactivated for one of the three regulations under 424.540(a) (1-3). These deactivation reasons include, but are not limited to, non-billing for 12 months and non-response to revalidation. It is important to note that the rebuttal process is not a corrective action plan (CAP). In order for a rebuttal to be successful, the supplier must show why the NSC's deactivation was incorrect. Please make sure that you are signed up and subscribed to the [NSC Listserv and Email Updates](#) to ensure you are receiving the information.

## Revalidation Reminders

- Check for your revalidation due date at CMS's [Medicare Revalidation List](#)
- Medicare Enrollment Fees are required for all submissions of revalidation applications.
- List the Provider Transaction Access Number (PTAN) for which you are revalidating in section 1B.
- Be certain that the revalidation letter you received pertains to your DMEPOS PTAN and not for a part B enrollment.
- List all authorized and delegated officials for the organization, as well as the managing employee for the location.
- Complete all sections of the application.

## ★ Supplier Standard Reminder ★

Standard #10: 42 CFR 424.57(c)(10) A supplier must have comprehensive liability insurance in the amount of at least \$300,000 that covers both the supplier's place of business and all customers and employees of the supplier. If the supplier manufactures its own items, the insurance must also cover product liability and completed operations. For review of the abbreviated supplier standards, click [here](#) or [here for Spanish](#), or the supplier standards in their entirety are listed in [42 C.F.R. 424.57\(c\)](#).

## Reminders

### Insurance

The number one reason NSC requests development on an application is due to insurance issues. The NSC must be listed as a certificate holder on the certificate of insurance. All suppliers (including physicians) must provide proof of General Liability insurance. An insurance binder is not acceptable proof of insurance. The Certificate of Insurance is acceptable showing information regarding the effective dates, amount of coverage, the locations covered, and list the NSC as the certificate holder.

Professional liability insurance or malpractice coverage is not the same as General Liability coverage. Physicians need to ensure when submitting the CMS 855s to attach proof of general liability insurance.

For those suppliers that have multiple locations; Supplier Standard #10: 42 CFR 424.57 (c)(10) states that ‘a supplier must have comprehensive liability insurance in the amount of at least \$300,000 that covers both the supplier’s place of business and all customers and employees of the supplier. If the supplier manufactures its own items, this insurance must also cover product liability and completed operations.’

If you have a policy that covers more than one location, be sure the policy states that it is a blanket policy which covers all locations under your Tax ID, or that it lists each separate location that is covered.

### Surety Bond

If your surety bond with the NSC has lapsed, you are subject to revocation effective the date the bond expired/canceled. The surety company sends the NSC notifications of upcoming cancellation dates and lapses of coverage. It is your responsibility to ensure we have received any reinstatement correspondence, or any documentation showing that an exemption is applicable before the bond expiration/cancel date to avoid revocation. Exemptions for the surety bond requirement can be viewed [here](#). You can easily submit the new bonds or reinstatements using the [NSC Web Form Submission](#) tool.

## Did You Know?

### NSC Application Status Tool

The [Application Status Tool](#) is available for you to check the status of your initial application, additional location, reactivation, revalidation, and change of information.

### NSC Web Form Submission Tool

The [NSC Web Form Submission Tool](#) makes it quick and easy to submit enrollment information. Documents such as: Appeals, Certificates of Insurance, Licenses, NPI Letter, Responses to SACU Requests, and Surety Bonds can be uploaded securely on our website

## PECOS

Increasingly, DMEPOS Suppliers are recognizing the benefits of using Internet-based PECOS (Provider Enrollment, Chain and Ownership System) to submit enrollment information to the National Supplier Clearinghouse. DMEPOS suppliers can use Internet-based PECOS to enroll, revalidate, make a change in their enrollment record, view their Medicare enrollment information on file with Medicare and check on the status of a Medicare enrollment application via the internet.

- Revalidations and changes of information are easier to complete because PECOS is pre-populated with the enrollment information already on file

- Upload supporting documentation and e-Sign via Internet-based PECOS making the submission completely electronic
- Submission through internet-based PECOS decreases development requests and requests for additional information for incomplete applications, ultimately accelerating the enrollment process
- Submitting information through Internet-based PECOS can significantly reduce the application completion time for you

Log onto the CMS Website or Register to become a new user at: <https://pecos.cms.hhs.gov/pecos/login.do>  
Go to our website for additional information and CMS Resources: <http://www.palmettogba.com/nsc> or  
<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/Index.html>

## NSC Listserv

Are you reading this Newsletter by means of your email inbox? Or have you had to pull up NSC's website to obtain your copy?

Sign up for the **NSC Listserv** and get these benefits:

- Get notified of important updates for the NSC
- Have NSC newsletters delivered directly to your inbox
- Stay current on policies and procedures to maintain your active supplier status

You can sign up for the **NSC Listserv** at <https://www.palmettogba.com/listserv>.

## EFT Agreements

- **Required** with initial application or new location application only – all EFT information can be submitted via PECOS with your application
- **Required:** voided check, preprinted deposit slip or confirmation of account information on bank letterhead
- Changes to your EFT information should be submitted directly to your DME MAC using the CMS Form 588
- CMS Form 588 can be located on [CMS Website](#)

## What do you think?

Do you have something that you would like to see in the quarterly newsletter from the NSC? Submit your ideas [here](#), and they may appear in our next newsletter!

**Disclaimer:** Though all publications are checked for accuracy, information is subject to change based on rules and regulations. ?s call NSC- 866-238-9652.