


eServices MBI

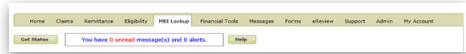
The Wait Is Over!

Providers must now use MBIs for all Medicare transactions as of January 1, 2020.



Medicare will reject claims and eligibility transactions submitted with Health Insurance Claim Numbers (HICNs).

eServices has been updated to accept only the MBI format for Medicare ID fields.  [Select this link](#) for more eligibility instructions.




The following features must have the MBI in the Medicare ID field regardless of the search dates (applies to Part A, Part B and HHH unless otherwise noted):

- eClaim Submissions (available for Part B and Railroad Medicare **only**)
 - Will allow HICN on claims filed prior to 2020
- Claims Status Inquiry
 - You can use either HICN or MBI if earliest date of service is before January 1, 2020
- General Inquiry
- Pre-Claim Review (PCR) (HHH only)
- Ambulance Prior Authorization Form (Part B only)
- Medical Review Additional Documentation Response (ADR)
- Claim Additional Documentation Forms (JJ Part B only)

Remember, you cannot give the new MBI out over the phone. However, providers can log into eServices and search using the MBI Lookup.



There are a few exceptions when you can use either the HICN or MBI on or after January 1, 2020. 

[Select this link](#) for more information on these exceptions.