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# Encounter Data User Group Q&A Documentation

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## Questions and Answers – May 10, 2012 Live Session

**Q1: What is the correct procedure to use when submitting TC05 – Coordination of Benefits? The current version of the Institutional Companion Guide guidance does not work for this test case.**

A1: CMS will review TC05 – Coordination of Benefits and, if required, the Institutional Companion Guide will be updated.

**Q2: What is the expected delivery time for MAOs and other entities to receive MAO-002 reports for production data?**

A2: MAOs and other entities should receive MAO-002 Processing Status Reports for production data within five (5) business days. If MAOs and other entities are not receiving these reports within the allotted timeframe, they should submit a notification using the Incident Tracking Tool located on the CSSC Operations website at [csscooperations@palmettogba.com](mailto:csscooperations@palmettogba.com).

**Q3: Can MAOs and other entities add modifiers to or delete modifiers from an original claim in order to prevent receiving an EDPS error on the MAO-002 report?**

A3: MAOs and other entities are required to submit encounters to the Encounter Data System (EDS) as they are received from the provider. CMS will review the error associated with submission of a specific modifier to determine if additional guidance is required.

**Q4: What are the consequences for MAOs and other entities that are unable to meet the frequency submission deadline for production data?**

A4: The date for compliance enforcement for submission of production data has not been determined. MAOs and other entities will be provided the compliance enforcement schedule once the dates are determined. MAOs and other entities that are end-to-end certified are encouraged to begin submitting production data to the Encounter Data System (EDS) immediately.

**Q5: Will the Encounter Data System (EDS) include a duplicate benchmark that rejects the submission of duplicate diagnosis codes?**

A5: The duplicate logic is not based on diagnosis, but on the published duplicate logic. The EDS duplicate benchmark has not yet been determined. CMS will provide guidance when decisions have been made.

**Q6: When will CMS release guidance for submission of NPIs for paper claims?**

A6: CMS is currently evaluating a solution for the NPI submission for paper claims that have been submitted by providers without an NPI. CMS will provide the solution for MAOs and other entities in the upcoming weeks.

**Q7: Are MAOs and other entities that are end-to-end certified required to submit production data with dates of service from January 1, 2012 through April 30, 2012 sequentially (i.e., January production data first, then February, March, etc.)?**

A7: MAOs and other entities are not required to submit data sequentially for production files with dates of service from January 1, 2012 to April 30, 2012. CMS is currently developing an implementation plan and schedule for production data submission. CMS will provide guidance and coordination for the submission of these encounter files with medium and large MAOs and other entities.

**Q8: What is the deadline for completion of submission of production data with dates of service from January 1, 2012 through April 30, 2012?**

A8: A completion date has not been defined. CMS is currently developing a production submission schedule and will provide guidance when decisions have been finalized. End-to-end certified MAOs and other entities are encouraged to submit production data based on the predefined schedule for submission as outlined in the User Group slides.

**Q9: Does CMS intend to change the Billing Provider Zip Code +4 default from '9999' to '0000'?**

A9: The Billing Provider Zip Code +4 default will remain at a value of '9999'. MAOs and other entities must only use this zip +4 default value when a true +4 value is unavailable.

**Q10: CMS recently provided guidance that the submission of a void/delete encounter must contain the exact number of lines submitted on the original encounter. How will MAOs and other entities apply this guidance to submission of the void/delete of a linked chart review encounter?**

A10: The chart review logic for deletions is currently being tested and finalized in light of current encounter data policy. Guidance will be announced during a future User Group session.

**Q11: Will MAOs and other entities receive separate requirements/guidance for submission of encounter data for Durable Medical Equipment (DME) suppliers?**

A11: Yes, the requirements for submission of DME encounters will be separate from submission of Professional and Institutional encounters. CMS will provide guidance regarding submission, testing and certification of DME data during an upcoming User Group session.