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CMS

CENTERS for MEDICARE & MEDICAID SERVICES

2007 / 2008 Monthly



Risk Adjustment User Group

December 2007

Welcome to the December User Group



2007 / 2008

- Introduction
- Payment Process
- Operations Update
- Data Validation
- Training Update
- Questions and Answers
- Closing

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INTRODUCTION

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INTRODUCTION



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User Group Process

- All attendees must pre-register
- Retain unique PIN for all sessions
- Panel will answer questions during the Q&A portion of the session
- Session will last for one hour
- Q&A document and session notes will be available within 2 weeks after the session
- Session slides will be available by the Tuesday before the session

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PAYMENT PROCESS

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PAYMENT PROCESS



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- Valid ICD-9 diagnosis codes
 - The new ICD-9 diagnoses are effective for Final 2009 Payments (DOS 1/1/08 – 12/31/08).
Access the codes at [http://www.cms.hhs.gov/MedicareAdvtgSpecRateStats/06 Risk adjustment.asp#TopOf Page](http://www.cms.hhs.gov/MedicareAdvtgSpecRateStats/06_Risk_adjustment.asp#TopOfPage).
 - **Valid codes** are ICD-9 diagnoses that CMS accepts as valid but may not be included in the CMS-HCC Model and are not counted in the risk score.
 - **Relevant codes** are ICD-9 diagnoses that CMS accepts as valid, are included in the CMS HCC Model, and are counted in the risk score.

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- The following updated errors will be used for the new ICD-9 diagnosis codes:

450 Error Code will be issued when a submitted diagnosis code is not valid.

451 Error Code will be issued when the diagnosis service date is more than 92 days after the diagnosis end date, and if the diagnosis start date is after the service through date.

453 Error Code will be issued when the sex of the Beneficiary is not the same as the sex of a gender specific diagnosis.

501 Error Code will be issued when the submitted diagnosis is a valid code but is not included in the CMS-HCC model.

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PAYMENT PROCESS



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YEAR OF PAYMENT	DATE OF SERVICE	SOURCE OF CODES
2007	1/06 – 12/06	The list of codes published on our website at http://www.cms.hhs.gov/MedicareAdvtgSpecRateStats/06_Risk_adjustment.asp#TopOfPage (which lists acceptable codes by year)
2008	1/07 – 12/07	The list of codes published on our website at http://www.cms.hhs.gov/MedicareAdvtgSpecRateStats/06_Risk_adjustment.asp#TopOfPage (which lists acceptable codes by year)
2009	1/08 – 12/08	Valid diagnoses in Fiscal Years 2008, 2009
2010	1/09 – 12/09	Valid diagnoses in Fiscal Years 2009, 2010
2011	1/10 – 12/10	Valid diagnoses in Fiscal Years 2010, 2011

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DATA VALIDATION

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DATA VALIDATION



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Calendar Year 2006

- Medical record reviews are in progress
- Do not submit any additional medical records
 - November 16, 2007 was the last date to submit medical records
 - Missing medical records
 - a) Represent a violation of 42 CFR 422.301; and
 - b) Will be considered for payment adjustment.

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DATA VALIDATION



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Calendar Year 2005

- Quality checking IVC and SVC medical record review results
- Anticipate furnishing results to selected MA organizations in January 2008

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OPERATIONS UPDATES

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Who do you contact when you need help?



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- CSSSC Operations (Customer Service and Support Center) is located in the Palmetto GBA Complex, headquartered in Columbia, SC.
- Contact CSSSC operations at:
 - 1-877-534-2772 or
 - CSSSCoperations@palmettogba.com or
 - Fax 1-803-935-0171
- Hours of Operation:
 - 9:00am – 7:00pm (EST) Monday – Friday
 - Live agents to take your call during these hours.

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Background information about PGBA - CSSC



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- Palmetto GBA (PGBA) has successfully operated as the CSSC since 2000.
- PGBA has continued to provide exceptional service to plans as the MA program has matured over the years.
- Partnered with CMS since the inception of the MA program. The CSSC staff has gained a level of knowledge and expertise unsurpassed in the industry.
- PGBA has developed considerable experience and expertise collecting and processing risk adjustment data for the MA plans.

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CSSC Operations Notification



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- CSSC Operations Holiday Closings:
 - ➡ Monday, December 24th
 - ➡ Tuesday, December 25th
- Please note:
 - The Front-End Risk Adjustment System (FERAS) will be available during this time for RAPS submissions.

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CSSC Operations Updates



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- Final Data Submission Deadline for 2007 Payments:
 - ➡ January 31, 2008
 - ➡ DOS (1/1/06 – 12/31/06)
- CMS is contacting MA organizations that have low data submission volumes for 2006 dates of service.

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TRAINING UPDATES

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TRAINING UPDATES



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2008 Monthly Training

- Risk Adjustment Training
 - December 19th

2008 Training dates will be posted soon.

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TRAINING UPDATES



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2008 User Group Schedule

- January 16, 2008
- February 13, 2008
- March 12, 2008

*Sessions will continue to be held on
Wednesdays at 1:30 pm Eastern Standard Time*

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TRAINING UPDATES



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***For detailed information
and to
register online
log on to
www.medicaretraining.net**

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TRAINING UPDATES



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COMING SOON!
Our new website

www.TARSC.info

**Technical Assistance
Registration Service Center**

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QUESTIONS & ANSWERS

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CLOSING

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RESOURCES



2007 / 2008

- Sean Creighton (Director, Division Risk Adjustment Operations)
sean.creighton@cms.hhs.gov
- Henry Thomas (Training, Project Officer)
henry.thomas@cms.hhs.gov
- Lateefah Hughes (Data Validation, Team Lead)
lateefah.hughes@cms.hhs.gov
- Louis Johnson (FERAS, Risk Adjustment Coordination)
louis.johnson@cms.hhs.gov
- Chanda McNeal (Payment Issues)
raf_payment_questions@cms.hhs.gov
- LTC www.Medicaretraining.net
- CSSC www.csscooperations.com

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