

RAILROAD EDI



PALMETTO GBA®

A CELERIAN GROUP COMPANY

Enrollment Status Tool



Checking the Status of EDI Enrollment Forms

- Palmetto GBA is pleased to offer an online process to request the status of the processing of your Railroad EDI Enrollment forms. The attached online form can be used to request status information for any one of the following Railroad EDI enrollment options:
 - **EDI Enrollment Forms**
 - **EDI Application Form**



Email

- The Palmetto GBA EDI Operations Department will send a **Tracking Number** via email to the provider email address and submitter email address listed on the forms once your Railroad EDI Enrollment Request has been received.

Your request for the following: "EDI ENROLLMENT FORMS" was received and processed.

Tracking #	Tracking Number
Provider Name	Provider Name
PTAN	PTAN
Date Received	Date Received
Date Completed	Date Completed
Status	EDI Status Comment

Please review the [EDI Enrollment Tracking Status.pdf](#) for a more detailed explanation of the rejection and how to resubmit the forms correctly.

If you have any questions about your EDI enrollment status, please contact us through eChat on our website. You can find the link for your line of business at www.palmettogba.com/edi.

Contact us

JJ Part A, Part B 877-567-7271

JM Part A, Part B or HHH 855-696-0705

Railroad Medicare 888-355-9165



EDI Enrollment Status Tool

- To request a status update of your Railroad EDI Enrollment form, please click on the link from your email.
- Enter your Tracking Number and you will immediately receive status information regarding your EDI request.

The screenshot shows the Palmetto GBA EDI Tracking tool interface. At the top, there is a green header with the Palmetto GBA logo and the text "PALMETTO GBA. A CELERIAN GROUP COMPANY". Below the header, the main content area is white. The title "EDI Tracking" is displayed in a large, bold font. Underneath the title, a message states: "The URL/Web Address of this application has recently changed. If you use a bookmark to access this page, then please update your bookmark." Below this message, there are four tabs: "EDI Tracking" (which is selected and highlighted in green), "Enrollment Agreement", "Claims Submissions", and "Remittance Linkage". Below the tabs, the text "Please enter the EDI number:" is followed by a text input field. Below the input field is a green button labeled "Perform Lookup". At the bottom of the page, there is a link to a PDF document: "EDI Enrollment Tracking Status.pdf (164kb)".



EDI Enrollment Tracking Comments Chart

- The EDI Enrollment Tracking Comments Chart is a listing of all enrollment approval and rejection messages.
- If your forms were rejected, please correct and resubmit.

APPROVALS	
Approved – Claims	The provider was setup with the requestor for electronic claims submission. Electronic claims may be submitted the following day after the date listed in the Status Date field.
Approved – Remits	Electronic Remittance (ERA) was setup with the requested Receiver.