

Palmetto GBA
EDI Systems Status Log

Open Issues



Resolved Issues

Tracking Number:	PLM00128	Issue Opened (Date/Time):	10/20/23	Issue Resolved (Date/Time):	10/21/23
Systems Affected:					
JM	JJ	RR	J15		
Description of Issue:					
Submitters are unable to connect to GPNet. Please monitor the EDI System Status for updates.					
Impact:					
Submitters were unable to connect to GPNet.					
Current Status:					
The connectivity issue has been resolved.					

Tracking Number:	PLM00127	Issue Opened (Date/Time):	10/09/23	Issue Resolved (Date/Time):	10/10/23
Systems Affected:					
JM	JJ	RR	J15		
Description of Issue:					
For Part A only - Due to the Columbus Day holiday on 10/09/23 there will be no ERAs generated 10/10/23.					
Impact:					
No Part A ERN files will be generated and distributed on 10/10/23.					
Current Status:					
No Part A ERNs generated for download on 10/10/23.					

Tracking Number:	PLM00126	Issue Opened (Date/Time):	09/04/23	Issue Resolved (Date/Time):	09/05/23
Systems Affected:					
JM	JJ	RR	J15		
Description of Issue:					
For Part A only - Due to the Labor Day holiday on 09/04/23 there will be no ERAs generated 09/05/23.					
Impact:					
No Part A ERN files will be generated and distributed on 09/05/23.					
Current Status:					
No Part A ERNs generated for download on 09/05/23.					



Tracking Number:	PLM00125	Issue Opened (Date/Time):	07/21/23	Issue Resolved (Date/Time):	07/21/23
Systems Affected:					
JM	JJ	RR	J15		
Description of Issue:					
We are experiencing an intermittent outage with eServices that may affect your ability to log-in. If you are able to log-in, the outage may cause your connection to drop. We are working to restore service and apologize for the inconvenience.					
Impact:					
Submitters were unable to connect to eServices					
Current Status:					
The eServices connectivity issue has been resolved.					

Tracking Number:	PLM00124	Issue Opened (Date/Time):	07/04/23	Issue Resolved (Date/Time):	07/05/23
Systems Affected:					
JM	JJ	RR	J15		
Description of Issue:					
Due to the Independence Day holiday on 07/04/23 there will be no ERAs generated on 07/05/23.					
Impact:					
No ERN files will be generated and distributed on 07/05/23.					
Current Status:					
No ERNs generated for download on 07/05/23.					

Tracking Number:	PLM00123	Issue Opened (Date/Time):	06/20/23	Issue Resolved (Date/Time):	06/21/23
Systems Affected:					
JM	JJ	RR	J15		
Description of Issue:					
Due to the Juneteenth holiday on 06/20/23 there will be no ERAs generated on 06/21/23.					
Impact:					
No ERN files will be generated and distributed on 06/21/23.					
Current Status:					
No ERNs generated for download on 06/21/23.					



Tracking Number:	PLM00122	Issue Opened (Date/Time):	05/08/23	Issue Resolved (Date/Time):	05/08/23
Systems Affected:					
JM	JJ	RR	J15		
Description of Issue:					
Submitters are unable to connect to GPNet. Please monitor the EDI System Status for updates.					
Impact:					
Submitters were unable to connect to GPNet.					
Current Status:					
The connectivity issue has been resolved.					

Tracking Number:	PLM00121	Issue Opened (Date/Time):	03/14/23	Issue Resolved (Date/Time):	03/20/23
Systems Affected:					
JM	JJ	RR	J15		
Description of Issue:					
Customers may experience intermittent connectivity issues when trying to connect to GPNet. We are currently working to correct these issues and will update this status once this matter has been resolved.					
Impact:					
Customers may experience intermittent connectivity issues when trying to connect to GPNet.					
Current Status:					
The connectivity issue has been resolved.					

Tracking Number:	PLM00120	Issue Opened (Date/Time):	02/20/23	Issue Resolved (Date/Time):	02/21/23
Systems Affected:					
JM	JJ				
Description of Issue:					
For Part A only - Due to the President's Day holiday on 02/20/23 there will be no ERAs generated 02/21/23.					
Impact:					
No Part A ERN files will be generated and distributed on 02/21/23.					
Current Status:					
No Part A ERNs generated for download on 02/21/23.					

Tracking Number:	PLM00119	Issue Opened (Date/Time):	01/16/23	Issue Resolved (Date/Time):	01/17/23
Systems Affected:					
JM	JJ	RR	J15		
Description of Issue:					
Due to the MLK Day holiday on 01/16/23 there will be no ERAs generated on 01/16/23.					

Impact:
No ERN files will be generated and distributed on 01/16/23.
Current Status:
No ERNs generated for download on 01/16/23.

Tracking Number:	PLM00118	Issue Opened (Date/Time):	12/31/22	Issue Resolved (Date/Time):	01/04/23
Systems Affected:					
JM		JJ		RR	
J15					
Description of Issue:					
Due to the New Year's Day holiday, there will be no ERAs generated on 01/02/23.					
Impact:					
No ERN files will be generated and distributed on 01/02/23.					
Current Status:					
No ERNs generated for download on 01/02/23.					

Tracking Number:	PLM00117	Issue Opened (Date/Time):	12/22/22	Issue Resolved (Date/Time):	12/27/22
Systems Affected:					
JM		JJ		RR	
J15					
Description of Issue:					
Due to the Christmas Day holiday, there will be no ERAs generated on 12/23/22 and 12/26/22.					
Impact:					
No ERN files will be generated and distributed on 12/23/22 and 12/26/22.					
Current Status:					
No ERNs generated for download on 12/23/22 and 12/26/22.					

Tracking Number:	PLM00116	Issue Opened (Date/Time):	11/23/22	Issue Resolved (Date/Time):	11/29/22
Systems Affected:					
JM		JJ		RR	
J15					
Description of Issue:					
Due to the Thanksgiving holiday, there will be no ERAs generated during the 11/24/22 – 11/28/22 holiday cycle.					
Impact:					
No ERN files will be generated and distributed between 11/24/22 and 11/28/22.					
Current Status:					
No ERNs generated for download between 11/24/22 to and 11/28/22.					



Tracking Number:	PLM00115	Issue Opened (Date/Time):	11/11/22	Issue Resolved (Date/Time):	11/12/22
Systems Affected:					
JM	JJ				
Description of Issue:					
For Part A only - Due to the Veteran's Day holiday on 11/11/22 there will be no ERAs generated 11/12/22.					
Impact:					
No Part A ERN files will be generated and distributed on 11/12/22.					
Current Status:					
No Part A ERNs generated for download on 11/12/22.					

Tracking Number:	PLM00114	Issue Opened (Date/Time):	10/10/22	Issue Resolved (Date/Time):	10/11/22
Systems Affected:					
JM	JJ				
Description of Issue:					
For Part A only - Due to the Columbus Day holiday on 10/10/22 there will be no ERAs generated 10/11/22.					
Impact:					
No Part A ERN files will be generated and distributed on 10/11/22.					
Current Status:					
No Part A ERNs generated for download on 10/11/22.					

Tracking Number:	PLM00113	Issue Opened (Date/Time):	09/05/22	Issue Resolved (Date/Time):	09/07/22
Systems Affected:					
JM	JJ	RR	J15		
Description of Issue:					
Due to the Labor Day holiday on 09/05/22 there will be no ERAs generated 09/06/22.					
Impact:					
No ERN files will be generated and distributed on 09/06/22.					
Current Status:					
No ERNs generated for download on 09/06/22.					

Tracking Number:	PLM00112	Issue Opened (Date/Time):	06/20/22	Issue Resolved (Date/Time):	06/22/22
Systems Affected:					
JM	JJ				
Description of Issue:					
For Part A only - Due to the Juneteenth holiday on 06/20/22 there will be no ERAs generated 06/21/22.					



Impact:
No Part A ERN files will be generated and distributed on 06/21/22.
Current Status:
No Part A ERNs generated for download on 06/21/22.

Tracking Number:	PLM00111	Issue Opened (Date/Time):	04/08/22	Issue Resolved (Date/Time):	04/08/22
Systems Affected:					
JM					
Description of Issue:					
Palmetto GBA has discovered that some remit files from yesterday were delayed.					
Impact:					
04/08/22 – For JM Part A SC/HHH only, electronic remittances (835) distribution may be delayed.					
Current Status:					
All remits have been distributed.					

Tracking Number:	PLM00110	Issue Opened (Date/Time):	04/07/22	Issue Resolved (Date/Time):	04/07/22
Systems Affected:					
JM					
Description of Issue:					
Palmetto GBA has discovered that some remit files from yesterday were delayed.					
Impact:					
04/07/22 – For JM Part A SC/HHH only, electronic remittances (835) distribution may be delayed.					
Current Status:					
All remits have been distributed.					