



**PALMETTO GBA®**

A CELERIAN GROUP COMPANY

A CMS Medicare Administrative Contractor



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If you have any questions regarding the current testing procedures, please call the Palmetto GBA EDI Provider Contract Center at toll-free at 866-355-9165 (RR), 855-696-0705 (JM) or 877-567-7271 (JJ).



## V5010 TESTING REQUIREMENTS

### System Vendors

System vendors must test 5010-formatted programs to ensure their electronic claims software meets format and quality standards. Vendors should use their Vendor Submitter ID to transmit a file for test purposes. For information on connectivity to GPNet, our EDI Gateway, please refer to the *GPNet Communications Manual*.

The submitter of the test file must monitor the appropriate response files after each test submission to determine format and/or data elements to be corrected and re-tested. You will not receive any other form of notification for initial test results.

### Providers, Billing Services and Clearinghouses who use Vendor-Supported Systems

Providers, Billing Services and Clearinghouses who use vendor-supported systems are not required to submit claim tests with Palmetto GBA.

### Submitter-Created Claim Submission Systems

Submitters who have programmed their own system will be required to complete a testing phase before production status can be granted to ensure accurate format and claims data quality. You should use your Vendor Submitter ID and password when testing your claims entry system. Do not use the Submitter ID currently used to submit production claims. Please contact the appropriate Provider Contact Center to request a Vendor Submitter ID.

The submitter of the test file must monitor the appropriate response files after each test submission to determine format and/or data elements to be corrected and re-tested. You will not receive any other form of notification for initial test results.

### Submitters using Palmetto GBA Low Cost Software

Palmetto GBA currently provides a low cost software product, PC-ACE Pro32 for submission of claims in the ASC X12 837 v5010 format. If you currently use Pro32 software, please visit our website to download the most current software update file to ensure your software is HIPAA-compliant.

### Virginia and West Virginia Part A 5010 Testing

Palmetto GBA has subcontracted with National Government Services (NGS) to continue EDI support of the Virginia and West Virginia Part A workload for Palmetto GBA. If you are using Pro32 software supplied by NGS, please contact the NGS Help Desk at 1-877-273-4334 for Pro32 support. If you are using Pro32 software supplied by Palmetto GBA, please contact the Provider Contact Center at 888-355-9165 (RR), 855-696-0705 (JM) or 877-567-7271 (JJ).

## TESTING GUIDELINES

Test files should contain a minimum of 25 claims representative of the types of claims you normally submit to Medicare. Test claims will be validated against production files; therefore all claims must contain valid data. Since test claims will not be processed for payment, live claims may be used for testing.

**Testing validates the ability of a file to pass edits. Format testing checks:**

- Layout of file
- Password to Submitter ID
- Version Numbers
- Record Sequencing
- Balancing
- Batch Type
- Batch Type to Files
- Batch ID
- Duplicate Batches
- Numeric Fields
- Date Fields
- Relationship Edits
- Field Values

The Submitter of the test file must monitor the appropriate response files after each test submission to determine format and/or data elements to be corrected and re-tested. You will not receive any other form of notification for initial test results. Please refer to the *GPNet Communications Manual* for GPNet Claim Acceptance Response formats.

**Palmetto GBA will be distributing the appropriate  
ASC X12 responses (ex. TA1, 999 Reports).**

**No one will be placed in 5010 production  
until successful Errata testing is completed.**

## V5010 COMPLETION INFORMATION

To ensure that your claim files are processed correctly, please include the following information in the appropriate fields:

ASC X12 Field	Test Claim File	Production Claim File
ISA06 GS02	Enter your Submitter ID.	
ISA08 GS03 1000B NM109 2010BB NM109	Enter the appropriate Payer ID (see chart below).	
ISA13	Please ensure the <b>nine-digit File ID</b> field is a <b>unique number</b> that has not been submitted within the past 12 months.	
ISA15	Enter <b>T</b> when submitting a test claim file.	Enter <b>P</b> when submitting a production claim file.
GS08	<p><b>Institutional Claims (Part A)</b> Enter <b>005010X223A2</b> when submitting a test claim file</p> <p><b>Professional Claims (Part B)</b> Enter <b>005010X222A1</b> when submitting a test claim file</p>	

### Payer ID Information

Enter the appropriate Payer ID:

Jurisdiction J	Payer ID
Alabama Part A	10111
Alabama Part B	10112
Georgia Part A	10211
Georgia Part B	10212
Tennessee Part A	10311
Tennessee Part B	10312

Jurisdiction M	Payer ID
Home Health and Hospice	11001
South Carolina Part A	11001
South Carolina Part B	11202
Virginia Part B	11302
West Virginia Part B	11402
North Carolina Part A	11501
North Carolina Part B	11502

Specialty Contract	Payer ID
Railroad Medicare	00882

## **V5010 Production Setup Procedures**

Once you have successfully completed your testing for the 5010 837 submissions, please contact the EDI Provider Contact Center at 855-696-0705 (JM), 888-355-9165 (RR) or 877-567-7271 (JJ) to finalize your production setup.

You may call EDI Provider Contact Center at the numbers listed above if you have any questions regarding 837 production procedures or any other questions regarding 5010 testing. Request to be transferred to Second Level support for assistance.